

MODERN EPOXY

PROJECT DETAILS

Client Name: _____

Site Address: _____

Area Installed: _____

Installation Date: _____

System Installed: _____

CURING GUIDELINES (CRITICAL)

- Light foot traffic: 24–48 hours
- Vehicle traffic: 5–7 days
- Heavy loads / forklifts: 7–14 days
- Full chemical cure: up to 28 days

Premature use may cause permanent damage.

ROUTINE CLEANING

- Sweep regularly with soft broom or dust mop
- Mop with warm water and pH-neutral cleaner
- Do not flood the floor with water

PRODUCTS TO AVOID

- Acidic cleaners
- Solvents (thinners, petrol, acetone)
- Abrasive powders or pads
- Bleach or ammonia
- Vinegar or citrus-based cleaners

Modern Epoxy Details:

Phone:

0870928156

Email:

sales@modernepoxy.co.za

USAGE PRECAUTIONS

- Avoid dragging heavy objects
- Do not spin vehicle wheels on the spot
- Clean chemical spills immediately
- Use protective pads under heavy equipment

WARRANTY NOTICE

Damage caused by misuse, moisture, structural movement, impact, or improper maintenance is not covered under warranty.

Proper care is essential for long-term performance.

CLIENT ACCEPTANCE

I confirm that all terms and conditions are understood, accepted, and care instructions received.

Client Name: _____

Date: _____

Signature: _____

METHOD STATEMENT — EPOXY INSTALLATION

1. Surface preparation (grinding / blasting)
2. Repair of cracks and joints
3. Priming
4. Base coat application
5. Broadcast / self-leveling layer
6. Topcoat
7. Curing and handover

CARE & MAINTENANCE GUIDE — MODERN EPOXY

- Clean regularly with pH-neutral cleaners.
- Avoid dragging heavy objects.
- Remove chemical spills promptly.
- Do not use harsh solvents or acids.

MODERN EPOXY (PTY) LTD

TERMS & CONDITIONS OF CONTRACT

These Terms & Conditions apply to all quotations, orders, contracts, and services unless expressly amended in writing by Modern Epoxy (Pty) Ltd.

1. DEFINITIONS

“Company” / “We” / “Us” means Modern Epoxy (Pty) Ltd

“Client” / “You” means the person or entity accepting the quotation

“Works” means all materials supplied and services rendered

“Site” means the location of the works

2. ENTIRE AGREEMENT

This document, together with the quotation and any written specifications, constitutes the entire agreement. No verbal representations shall be binding unless confirmed in writing.

3. QUOTATIONS

3.1 Quotations are valid for 14 days unless otherwise stated.

3.2 Prices are subject to change due to material cost increases, currency fluctuations, or scope changes.

3.3 Any work not explicitly included in the quotation shall be treated as a variation and charged accordingly.

4. ACCEPTANCE & FORMATION OF CONTRACT

Acceptance occurs upon the earliest of:

- Signed acceptance
- Written instruction to proceed
- Payment of deposit
- Issuance of purchase order
- Commencement of work

5. PAYMENT TERMS

5.1 A 80% deposit is required prior to procurement of materials or scheduling.

5.2 Deposits are non-refundable once materials have been ordered or labour allocated.

5.3 The balance is due immediately upon completion unless otherwise agreed.

5.4 Late payments may attract interest at the maximum legal rate.

5.5 The Company reserves the right to suspend work for non-payment.

5.6 Ownership of materials and installed systems remains with the Company until full payment is received.

6. CANCELLATION, DELAY & RESCHEDULING

6.1 Cancellation or postponement after scheduling may incur charges for:

- Materials procured
- Labour allocation
- Equipment hire
- Administrative costs

6.2 The Company is not liable for delays caused by:

- Weather
- Site conditions
- Client actions or inactions
- Material shortages
- Force majeure events

7. SITE READINESS & ACCESS

The Client must provide:

- Safe, unobstructed access
- Adequate lighting and ventilation
- Electricity supply (minimum 240V)
- Water supply if required
- Removal of furniture, vehicles, and equipment

Additional charges may apply where the site is not ready.

8. SUBSTRATE CONDITION

8.1 The performance of epoxy/resin flooring systems is dependent on the condition of the substrate.

8.2 The Company does not guarantee the structural integrity or suitability of the existing substrate.

8.3 Defects in the substrate may include:

- Cracking
- Weak or friable concrete
- Contamination
- Surface irregularities
- Previous coatings
- Structural movement

8.4 Preparation methods will be determined at the Company's discretion based on observed conditions.

8.5 The Company will not be held liable for any resulting damage due to substrate failures that affects the final product.

9. MOISTURE & HYDROSTATIC PRESSURE

9.1 The Company is not responsible for failures caused by moisture originating from within or beneath the substrate.

9.2 Moisture testing reflects conditions at the time of testing only.

9.3 The Company does not warrant against:

- Rising damp
- Hydrostatic pressure
- Groundwater intrusion
- Absence or failure of damp-proof membranes
- Moisture migration occurring after installation

10. CRACKING & STRUCTURAL MOVEMENT

- Existing cracks may reappear after installation
- New cracks may develop due to structural movement
- Control joints may telegraph through coatings
- Structural issues are outside the Company's control

11. ENVIRONMENTAL CONDITIONS

Installation and curing depend on temperature, humidity, and ventilation.

The Company is not liable for defects caused by:

- Extreme temperatures
- Condensation
- Rain or water exposure
- Dust contamination
- Inadequate ventilation

12. APPEARANCE & COSMETIC VARIATIONS

- Minor imperfections are inherent in hand-applied systems
- Colour and texture variations may occur
- Decorative finishes may not be uniform
- Samples are indicative only

Such variations do not constitute defects.

13. CLIENT USE & MAINTENANCE RESPONSIBILITIES

Failure to follow usage guidelines may result in damage.

The Company is not liable for damage caused by:

- Premature use before full cure
- Impact or abrasion
- Dragging heavy objects
- Chemical spills
- Use of inappropriate cleaning products
- Hot tyres or wheel spin
- Flooding or standing water

14. WARRANTY

14.1 Any warranty provided is limited to defects in workmanship.

14.2 The warranty applies only under normal use conditions.

14.3 The warranty excludes failures caused by:

- Substrate defects
- Moisture issues
- Structural movement
- Misuse or abuse
- Impact damage
- Chemical attack
- External influences beyond Company control

14.4 The Company's obligation under warranty is limited to repair or replacement at its discretion.

15. LIMITATION OF LIABILITY

To the maximum extent permitted by law:

15.1 The Company's liability is limited to the contract value.

15.2 The Company shall not be liable for indirect, special, or consequential damages, including loss of business or profits.

15.3 No claim shall exceed the amount paid for the works.

16. INDEMNITY

The Client indemnifies the Company against any claims arising from:

- Conditions at the site
- Structural defects
- Client misuse
- Failure to follow instructions
- Third-party actions

17. HEALTH & SAFETY

The Client must disclose any known hazards at the site.

Unauthorized persons must be kept clear of the work area.

18. FORCE MAJEURE

The Company shall not be liable for failure or delay caused by events beyond its control, including but not limited to natural disasters, strikes, supply disruptions, or governmental actions.

19. GOVERNING LAW

This agreement is governed by the laws of the Republic of South Africa.

20. ACCEPTANCE

Acceptance of the quotation, payment of deposit, or commencement of work constitutes acceptance of these Terms & Conditions.

Payment of the 80% deposit constitutes full acceptance of all stated Terms and Conditions.

MODERN EPOXY

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